

# Masterplan 2021



1. We will place safety at the heart of everything at our Port.
2. We will balance the requirements of leisure, commercial and fishing marine users to continue the profitable growth of the Port.
3. Investment of our infrastructure will continue, growing capability and capacity for the benefit of all our stakeholders.
4. Cargo operations will be centred on the south side of the Port, offering industry leading efficiency and service levels to an increasing range of customers and tenants.
5. We will continue to develop the commercial estate on the north side of the Port, creating a thriving community of businesses.
6. We will innovate through technology and digitalisation to improve efficiency growing revenue through new services, facilities and products.
7. We will collaborate with our neighbours, charities, educational partners and local authorities to support a vibrant community.
8. We will create an inspiring place to work, growing talent and skills in a modern workplace.
9. The diversity of our people will increasingly reflect society.
10. As an EcoPort, we will protect and enhance our environment, promoting fully sustainable development. We plan to achieve net-zero air quality emissions this year and net-zero carbon emissions by 2030.

our values

